INTEGRITI PANASONIC VIDEO INSIGHT CCTV INTEGRATION RELEASE NOTES



INNER RANGE recommends that all Inner Range systems be installed & maintained by FACTORY CERTIFIED TECHNICIANS.

For a list of Accredited Dealers in your area refer to the Inner Range Website.
http://www.innerrange.com

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Integriti Panasonic Video Insight Plugin

Table of Contents

CAPABILITIES **3**

CURRENT RELEASE **4**

VERSION 1.1 – JULY 2023 4
Important Notes *4*
Required Integriti Version License *4*
Minimum Installed Integriti Version *4*
Licensing Requirements *4*
SDK Version *4*
Tested Against *4*
New Features *4*
Feature Updates *5*
Issues Resolved *5*
Known Issues *5*

PAST RELEASES **6**

VERSION 1.0 – JANUARY 2020 6
Important Notes *6*
Required Integriti Version License *6*
Minimum Installed Integriti Version *6*
Licensing Requirements *6*
SDK Version *6*
Tested Against *6*
New Features *6*

Capabilities

Feature	Ver	Y/N	New
Populate Configured Cameras	18	✓	
64-bit Integration Server Support	18	✓	
Show Camera Status	18	✓	
Categorised Review Records	19	✓	
License Plate Recognition	18	✗	
Trigger Inputs on CCTV Event	18	✓	
Control Iris and Focus	18	✓	
Control PTZ Tours	18	✗	
Display Video Frame Times	18	✗	
Show On-Screen Display	18	✓	
Reverse Playback	18	✓	
Step Forward/Backward	18	✓	
Export CCTV Clips	19	✗	
Export CCTV Snapshots	19	✗	
Stream Audio With Video	18	✗	
Send Audio to CCTV Camera	18	✗	

Current Release

Version 1.1 – July 2023

Important Notes

Before using the Panasonic Video Insight integration, ensure the 'IP Video Web API' service is running. When cameras or other entities have been added/removed in VI MonitorPlus, the service must be restarted before refreshing child devices in Integriti.

Required Integriti Version License

Integriti Pro/Infiniti v22 license.

Minimum Installed Integriti Version

Integriti Pro/Infiniti v22.1 or higher.

Licensing Requirements

Integriti CCTV Integrations require Integriti Business or Integriti Corporate Software Edition.

For Integriti Business, one CCTV License is required per camera to be used in the system. Integriti Business supports 32 Cameras initially, and additional cameras can be added in lots of 8 using the 996921 CCTV - Extra 8 Cameras license. Any unlicensed Cameras will still show up in Integriti; however, they will not be useable.

For Integriti Corporate, unlimited cameras are supported with no additional licenses required.

SDK Version

Insight API v1.0.25

Tested Against

Video Insight v7.5.1 IP Server

New Features

- **Video Viewer:** Added support for Step Forward and Step Back commands.

Feature Updates

- **Configuration:** The Address property in the Integrated System attributes is now hidden. It can be accessed by filtering the property grid, but normally should not be changed from the default of 'localhost'.

Issues Resolved

- **Persisted Connection:** Fixed an issue where events and/or device states sometimes failed to be received.
- **Video Viewer:** Increased the timeout for starting video streaming.
- **Video Viewer:** Fixed issues with playing archived video.
- **Commands:** Fixed an issue preventing the Trigger Rule command from working.
- **Integriti Compatibility:** Fixed in Integriti Controller Server crash when installed with Integriti v22.1 and higher.
- **Refresh Device:** Resolved XML deserialization errors when executing Refresh Device or Refresh Child Devices or loading the video viewer.

Known Issues

- **Video Viewer:**
  - Live footage is shown occasionally after a playback time has been set - The Panasonic VI CCTV Plugin sometimes streams live video if the footage corresponding to the requested time can't be retrieved by VI MonitorPlus.
  - Some video codes are not supported by the Panasonic Video Insight Plugin. Consequently, playing archived video footage will fail in these cases.
  - Restarting the VI MonitorPlus IP Server will resolve video playback issues in some cases. The VI MonitorPlus IP server can be configured to automatically restart in the Options dialog in the "IP Server Manager" window.

Past Releases

Version 1.0 – January 2020

Important Notes

Before using the Panasonic Video Insight integration, ensure the 'IP Video Web API' service is running. When cameras have been added/removed in VI MonitorPlus the service must be restarted before refreshing child devices in Integriti.

Required Integriti Version License

Integriti Pro/Infiniti v19 license.

Minimum Installed Integriti Version

Integriti Pro/Infiniti v18.0 or higher.

Licensing Requirements

Integriti CCTV Integrations require Integriti Business or Integriti Corporate Software Edition.

For Integriti Business, one CCTV License is required per camera to be used in the system. Integriti Business supports 32 Cameras initially, and additional cameras can be added in lots of 8 using the 996921 CCTV - Extra 8 Cameras license. Any unlicensed Cameras will still show up in Integriti; however, they will not be useable.

For Integriti Corporate, unlimited cameras are supported with no additional licenses required.

SDK Version

Insight API v1.0.25

Tested Against

VI MonitorPlus v7.3.2.5

New Features

- **Initial Release**