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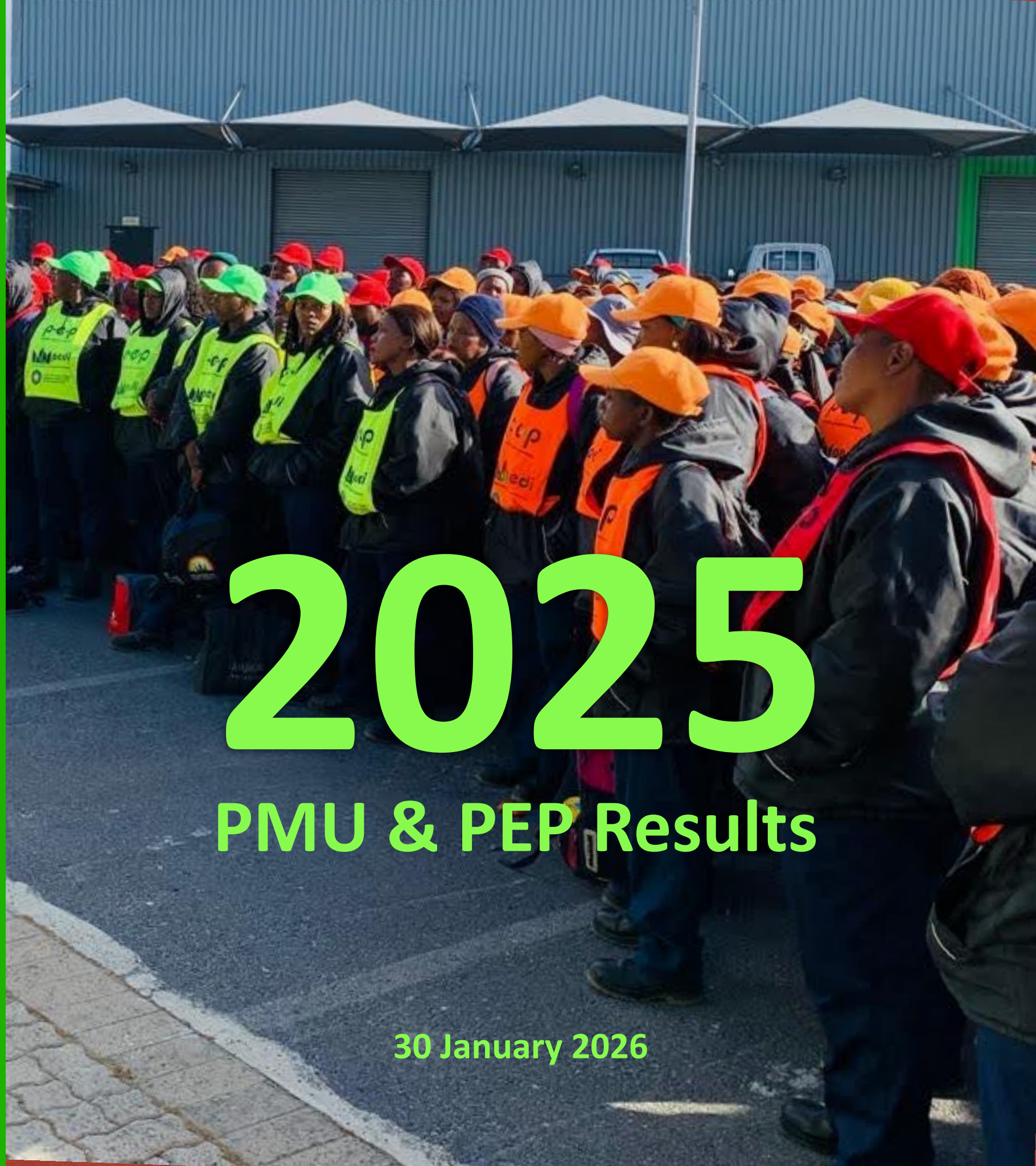


CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

2025

PMU & PEP Results

30 January 2026



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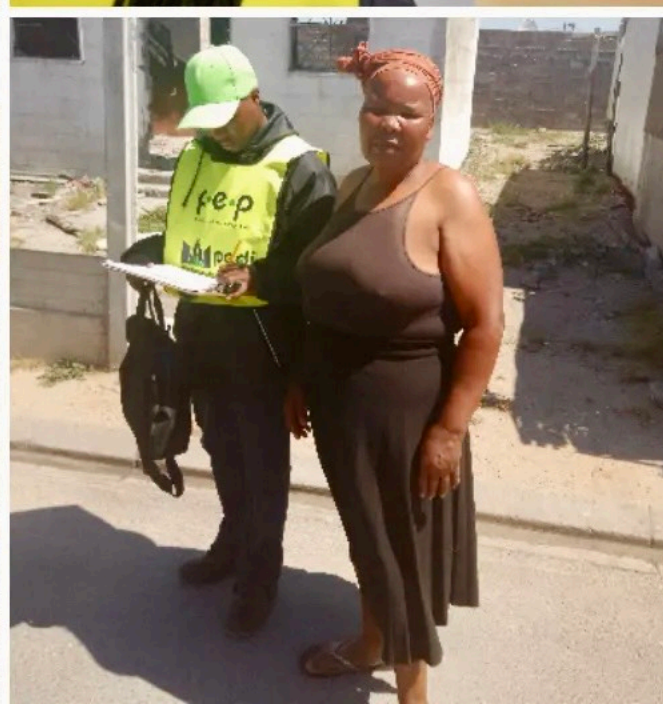
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CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

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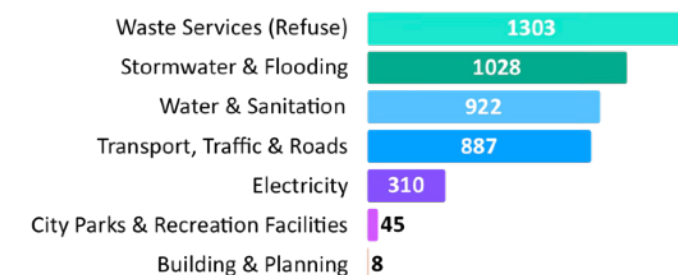


City C3 Service Requests

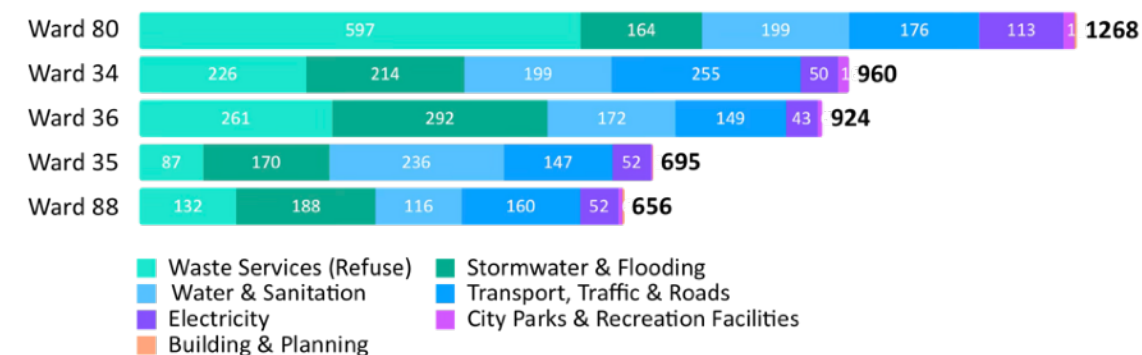
January - December 2025

The PEP Survey Team identifies ward-level needs and logs them as service requests on the City's portal.

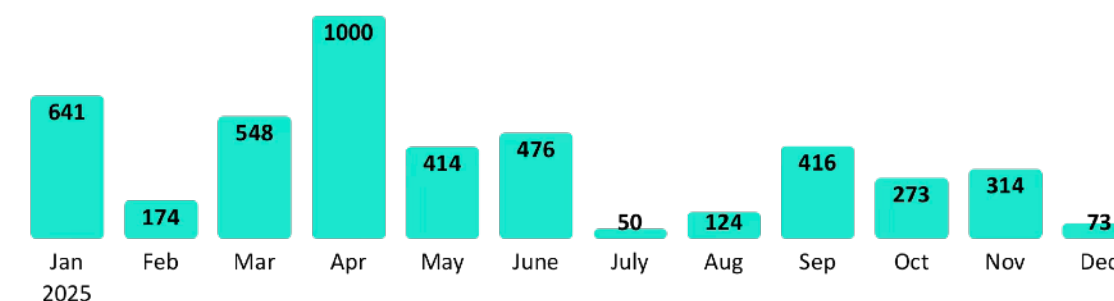
- In total, 4,503 service requests were submitted. The most common issues reported were related to Waste Services (1,303).



- Ward 80 recorded the highest number of requests at 1,268.



- The highest volume of requests occurred in April (1,000), with a general downward trend toward the end of the year.



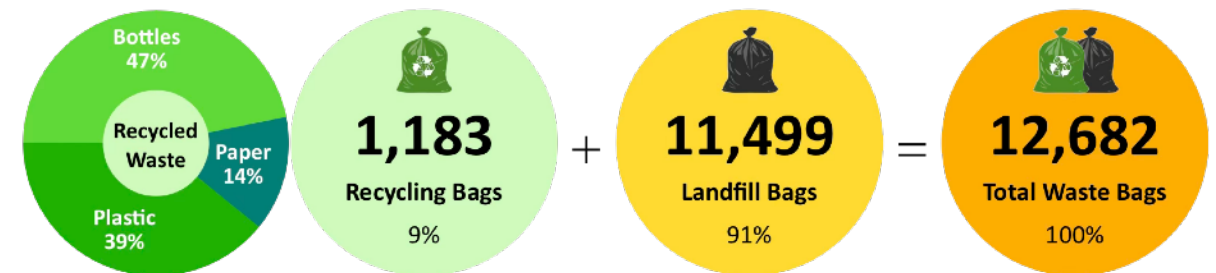


PMU Waste Collection & Recycling

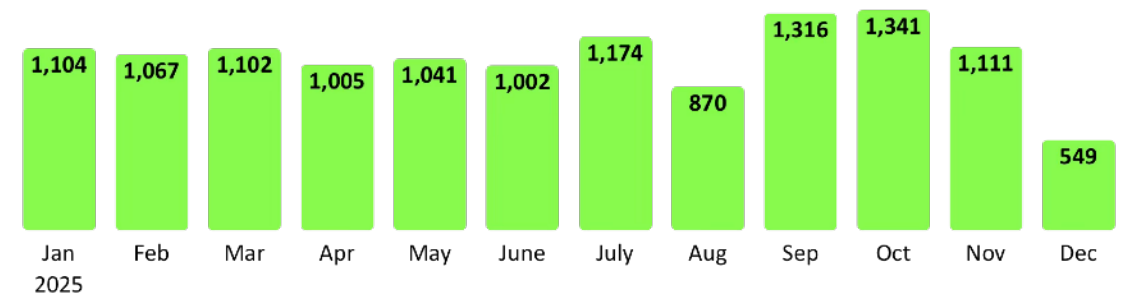
January - December 2025

The team of ten PMU Waste Ambassadors is dedicated to cleaning Philippi East Industria.

- 12,682 waste bags were filled throughout the year. While the majority (91%) were landfill bags, 9% (1,183 bags) were for recycling.
- The recycling composition was led by bottles (47%) and plastic (39%).



- Monthly collection remained relatively steady, averaging around 1,000 bags, with a significant peak in September (1,316) and October (1,341).



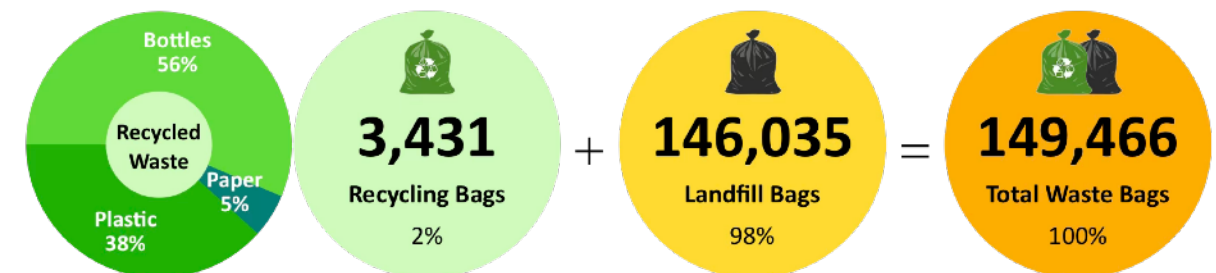


PEP Waste Collection & Recycling

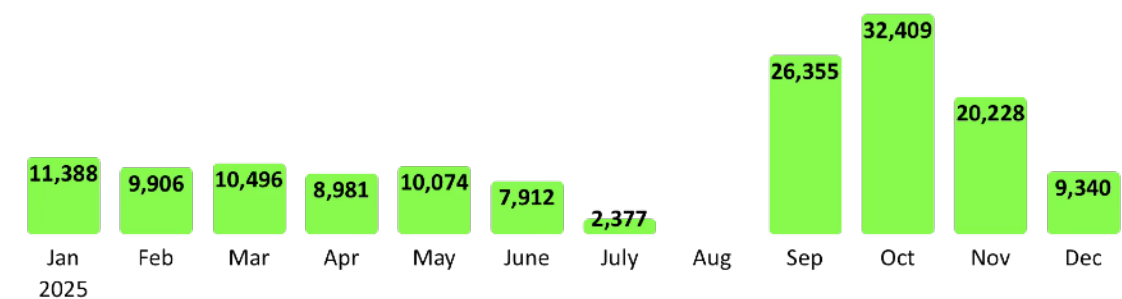
January - December 2025

The PEP Cleaning Team, operating across five Philippi wards, grew from 50 to 88 participants following the 5th PEP Intake in August.

- 149,466 waste bags in total were filled. Landfill waste accounted for 98% of this total, with 2% (3,431 bags) designated for recycling.
- Recycled materials were primarily bottles (56%) and plastic (38%).



- Monthly collection shows a noticeable uptick in waste collection from September due to the efforts of the enlarged team.



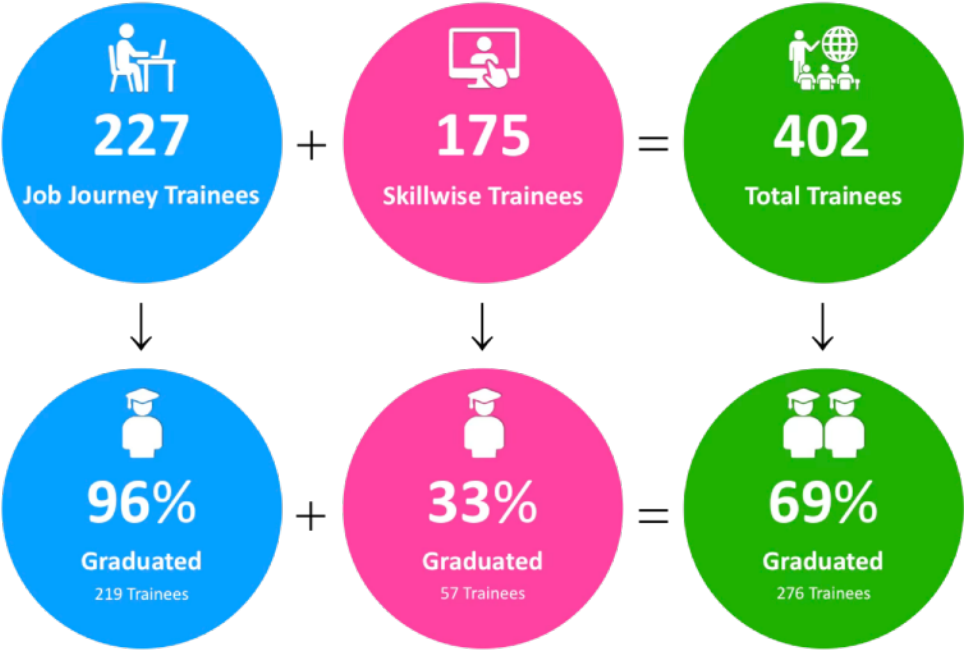
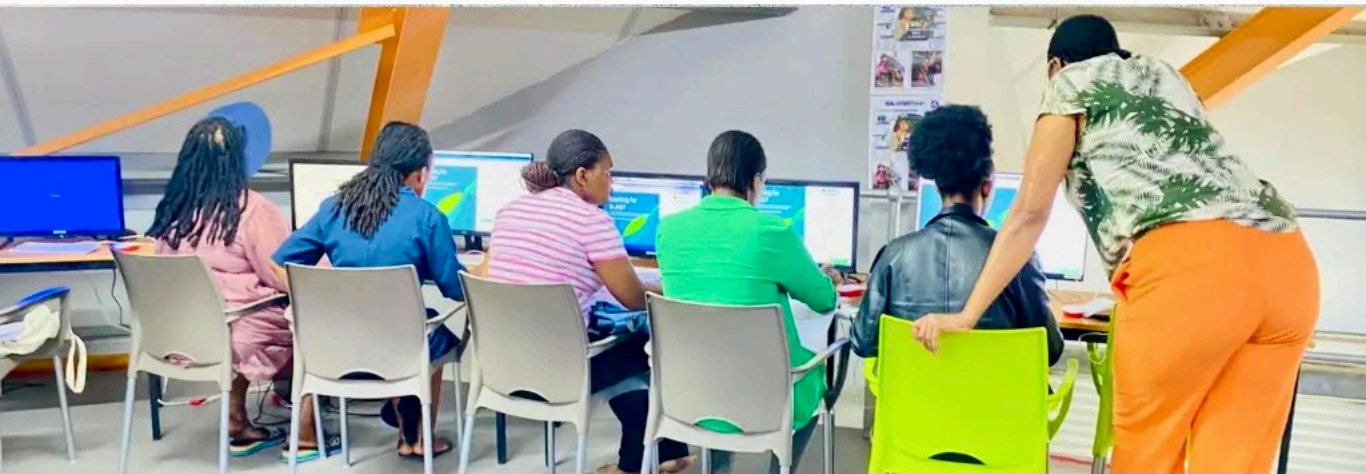


Job Journey & Skillwise Training Courses

January - December 2025

In 2025, our flagship training programmes—[Job Journey](#) and [SkillWise](#)—equipped 402 participants with essential computer literacy and work-readiness skills.

- With 276 graduates, the initiative achieved a 69% completion rate, significantly enhancing the employability of our PEP participants and Philippi residents.





PMU Foot Patrols

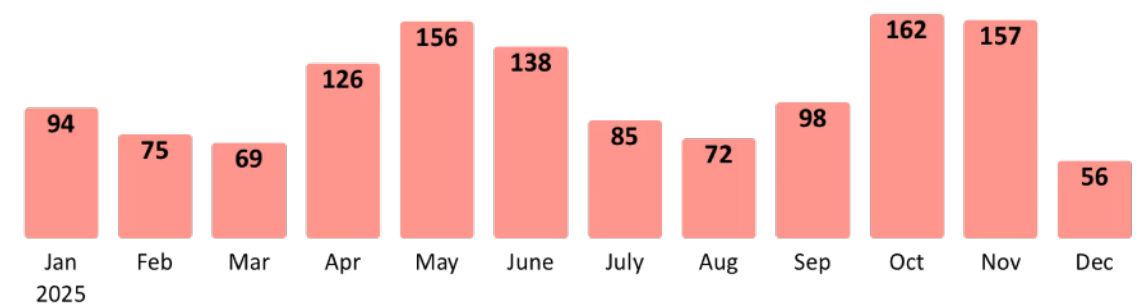
January - December 2025



The PMU Safety Team patrols the main roads of Philippi East on weekdays.

- A total of 1,288 foot patrols were conducted in 2025.

- Activity was highest during the second half of the year, particularly in October (162) and November (157).



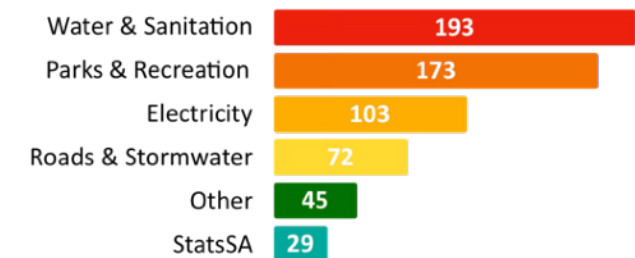


PEP Safety Escorts

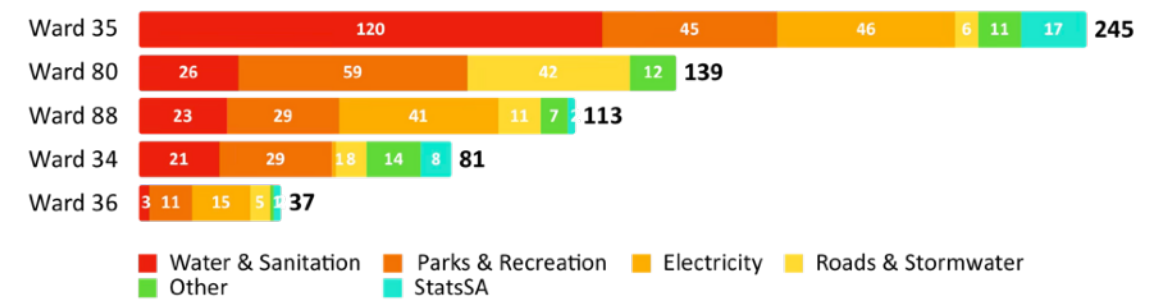
January - December 2025

The PEP Safety Teams patrol within their wards in crime hotspots and provide safety escorts to the City and its contractors.

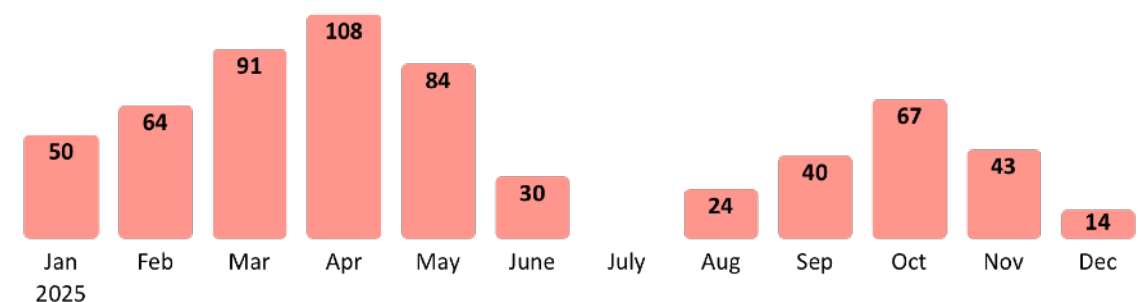
- There were 615 total deployments for safety escorts in 2025. These escorts primarily supported Water & Sanitation (193) and Parks & Recreation (173) services.



- Ward 35 saw the most activity with 245 escort deployments.



- Deployment numbers were highest in February (91) and April (108) but declined steadily throughout the year to a low of 14 in December.

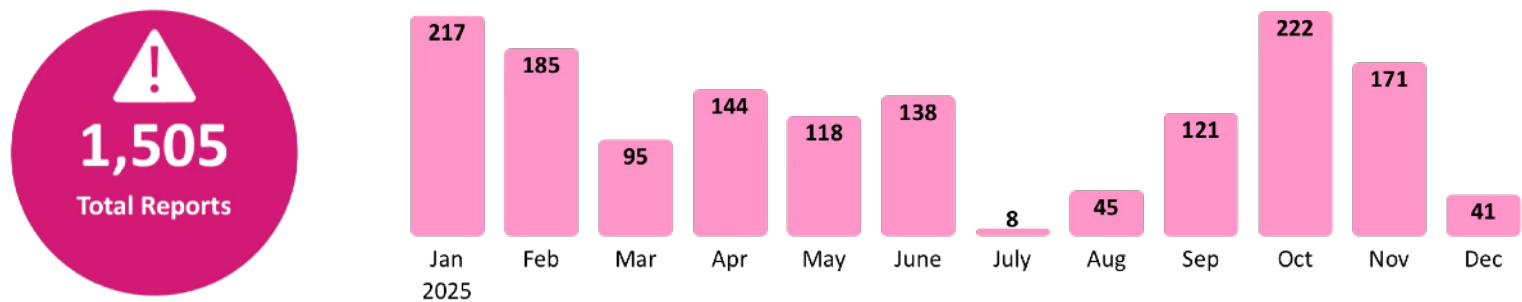


Crime Incident Reports

January - December 2025

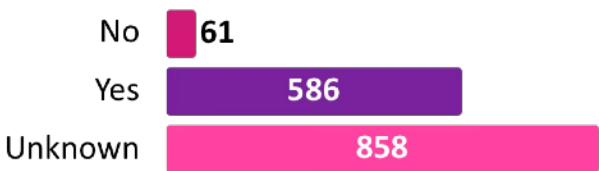
PMU and PEP Safety Teams maintain daily contact with residents and businesses to log reported crime incidents on the four main roads.

- There were 1,505 total crime reports in 2025. Incidents peaked in January (217) and October (222).

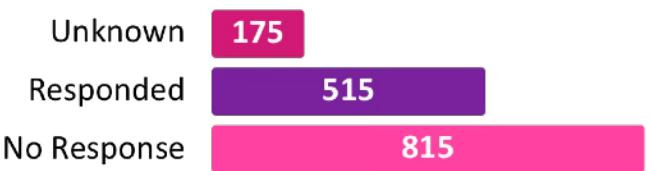


- The most frequent crimes were Smash & Grab (371), Robbery (286), and Shooting & Murder (242). Weapons were used in 586 cases.
- Ward 88 (386) and Ward 80 (377) were the most affected areas, with the majority of incidents occurring in "Other" locations.

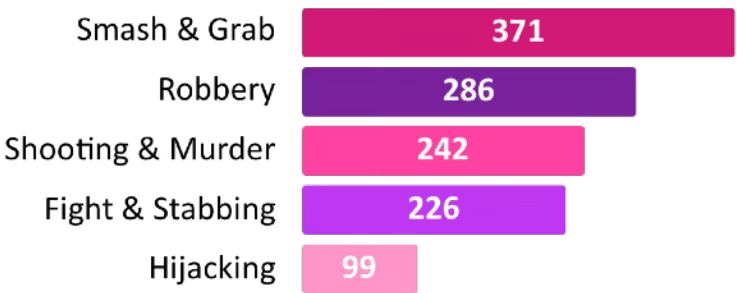
Weapon Incidents



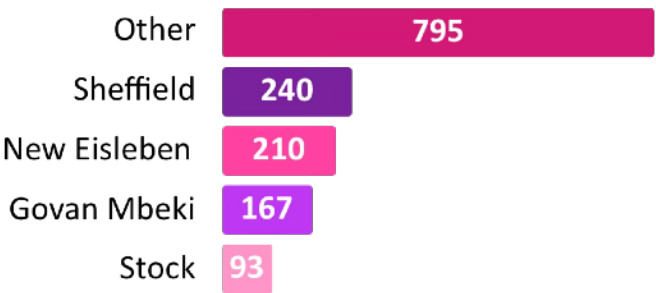
Police Response



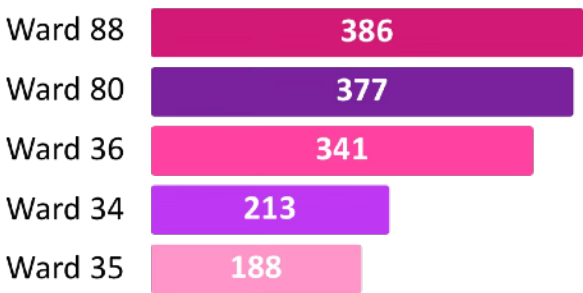
Most Common Incidents



Most Affected Areas



Crime Incidents by Ward

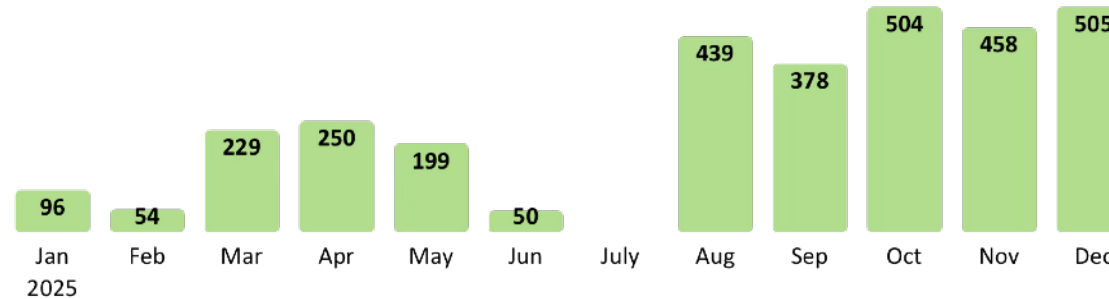


Safety Perception Surveys

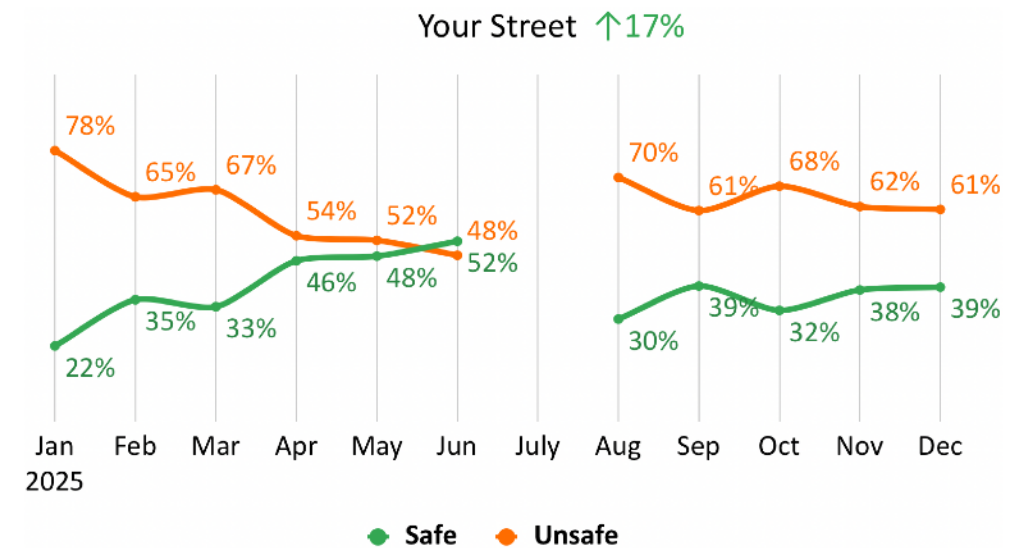
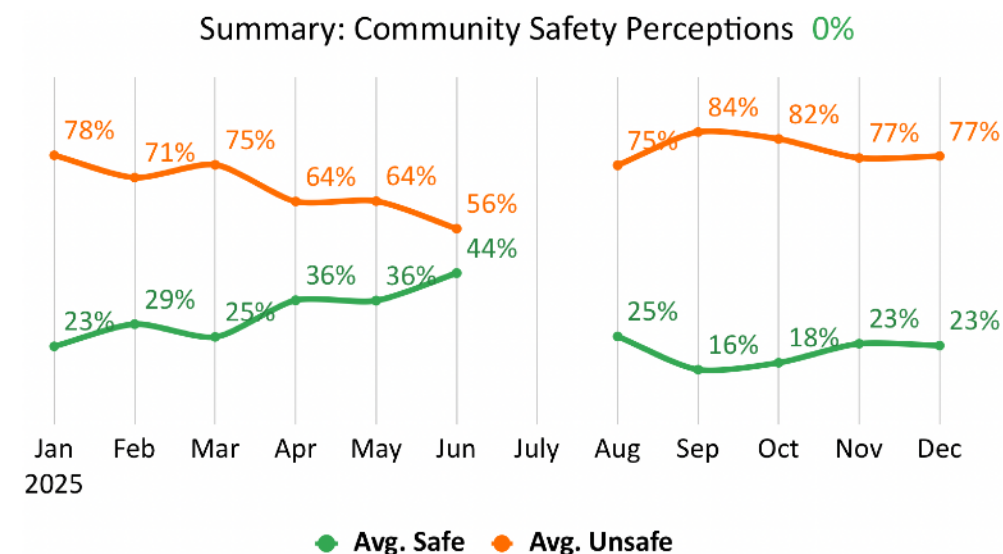
January - December 2025

The PEP Survey Team interviewed residents each month (except for July) to assess how safe they feel in their own streets and along the four main roads in Philippi.

- Data from 3,162 respondents in 2025 shows that safety perceptions fluctuated noticeably throughout the year, reflecting changing local conditions.



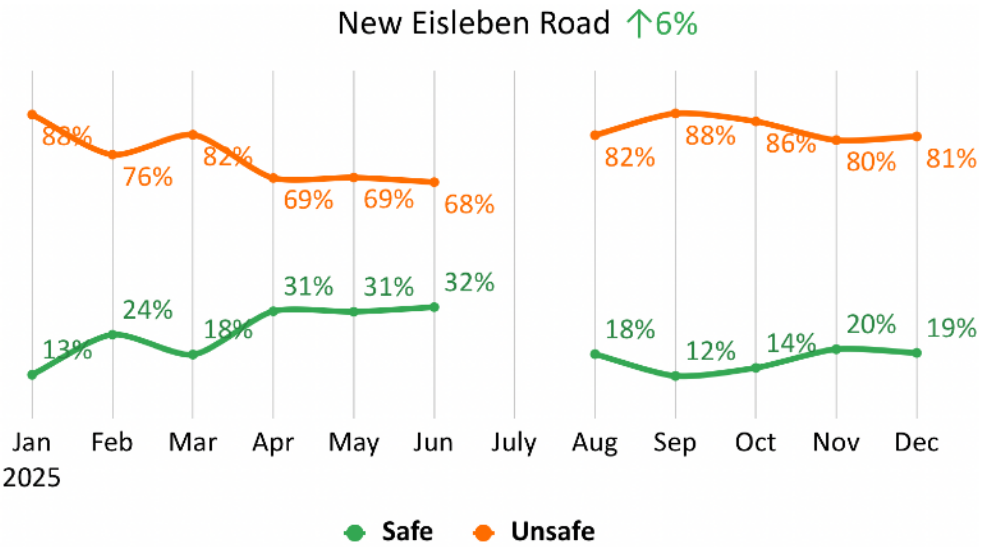
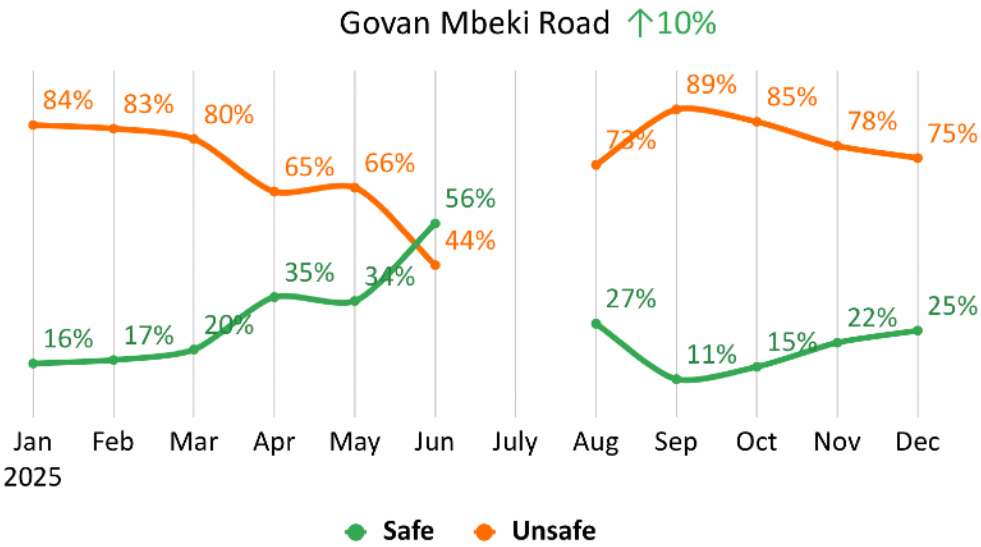
- The Summary of average monthly results indicates a mid-year improvement in perceived safety, with the average “Safe” response rising from 23% in January to a peak of 44% in June, while feelings of being “Unsafe” declined over the same period.
 - From August onwards, however, perceptions shifted again, and by December the average “Safe” rating had returned to 23%, the same level recorded in January.
 - The Summary highlights that while targeted interventions can improve safety perceptions in the short term, maintaining those gains consistently over time remains a challenge.
- A significant improvement is visible in how respondents perceived Safety in their own streets (Your. Street) — up 17%.



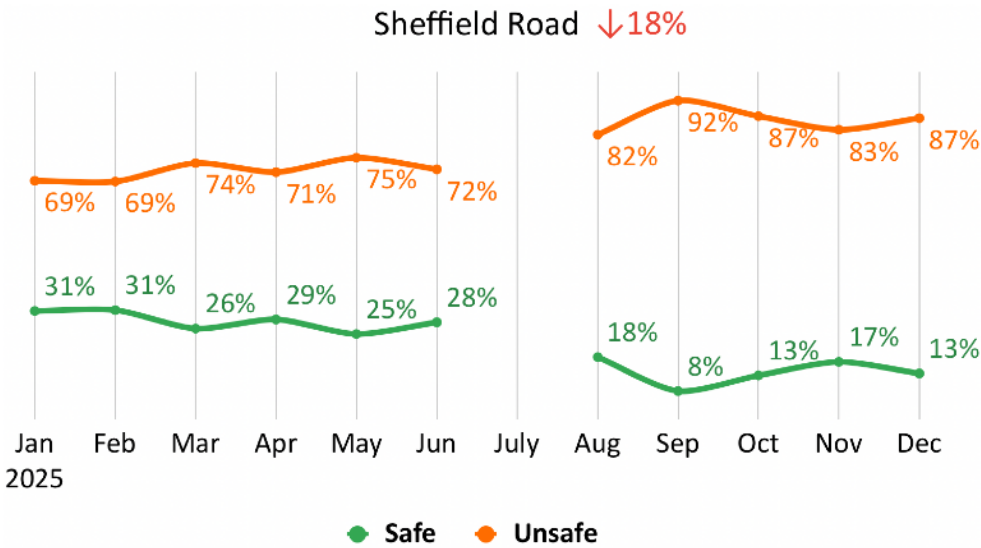
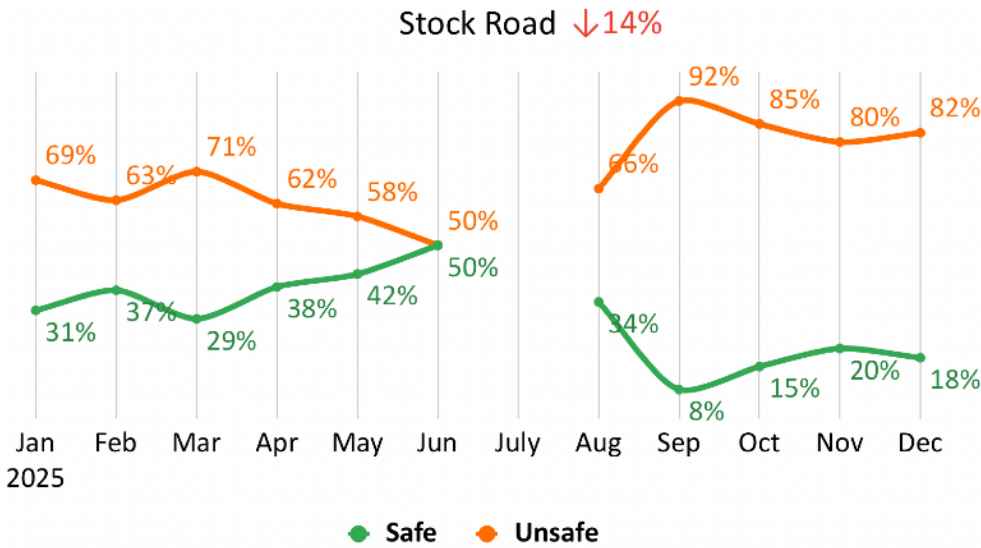
Safety Perception Surveys

January - December 2025

- Safety perception for both Govan Mbeki Road (up 10%) and New Eisleben Road (up 6%) improved marginally.



- The overall Safety perception was negatively impacted by increased crime incidents on Stock Road (down 14%) and Sheffield Road (down 18%).





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