Referral / Introducer Scheme — Terms & Conditions

Launch promotion · Solar PV & battery installations
Date: Version 1 · [launch date] 2026

These terms govern the Solar Tech Solutions Ltd referral (introducer) scheme — a limited launch promotion. By introducing a customer to us, you agree to these terms. **DRAFT for approval — confirm the highlighted dates and the payment window, and have a quick legal check before publishing.**

1. **The scheme.** Solar Tech Solutions Ltd ("STS", "we") will pay an introduction reward to anyone who introduces a new customer who then has a solar & battery installation completed and paid for. The scheme is open to individuals, trades and businesses aged 18 or over. It excludes STS's directors, employees and members of their immediate households.
2. **Promotion period.** The scheme runs from **[launch date]** to **[end date]** (a two-month launch window). To qualify, an introduction must be registered with us during this period. We may extend, amend or withdraw the scheme at any time; valid introductions already registered will still be honoured.
3. **The reward.** Up to **£500 per completed installation**, tiered by package: **Bronze £300 · Silver £400 · Gold £500**. Where the introducer is VAT-registered, VAT is payable in addition on production of a valid VAT invoice. There is no limit on how many separate customers you introduce; **one reward is payable per completed installation.**
4. **What counts as a qualifying introduction.** The person introduced must be a **new customer** who is not already a customer of STS and is not already in discussion with, or quoted by, STS at the time of the introduction. You must have the customer's permission to pass on their details. Where more than one person introduces the same customer, the **first valid introduction** registered with us applies.
5. **Introducer conduct & consumer protection.** STS carries out all selling under its RECC-compliant process; the introducer's role is simply to introduce. As a condition of the scheme, introducers: (a) must **not make any claims, promises, quotations or guarantees on our behalf**, or pressure the customer — introducers are **not our agents** and may not enter into contracts, take payments or act for STS; and (b) must either have the customer's permission to pass on their details, **or introduce them via our link / consent step so the customer confirms directly that we may contact them**. The introduction and reward **do not affect the customer's price, contract terms or consumer rights** — including accurate information, a pressure-free sale, the 30-day validity of any quotation and the 14-day cooling-off period. In line with RECC (§5.1.1) and MCS, we remain responsible for introducers' conduct and may withhold a reward or remove an introducer from the scheme for breach.
6. **When the reward is earned and paid.** A reward becomes payable only once the installation has been **completed and we have received the customer's final (full) payment**. We then

pay by **BACS** to your nominated account within **[e.g. 30]** working days, on receipt of your bank details (and, if VAT-registered, a valid invoice). **No reward is due** if the customer cancels (including within the 14-day cooling-off period), the order does not proceed to completion, full payment is not received, or the introducer has breached these terms (in particular the conduct conditions above).

7. **Data protection & consent.** Wherever possible the customer confirms directly that they are happy for us to contact them (via our referral link or a confirmation step). Where an introducer submits a customer's details on their behalf, the introducer confirms they have the customer's permission to do so. We handle all personal data in line with our Privacy Policy and applicable data-protection and electronic-marketing (PECR) law.
8. **Tax.** Any reward is paid gross. It is the introducer's responsibility to declare it to HMRC and account for any tax due; STS makes no deductions.
9. **General.** Our decision on eligibility and on any reward is final. We may amend, suspend or withdraw the scheme or these terms at any time. The scheme operates in line with our obligations under **MCS, the Renewable Energy Consumer Code (RECC) and consumer-protection law**; nothing in it overrides those obligations or the customer's rights. The scheme is operated by Solar Tech Solutions Ltd (Company No. 14620760, VAT 433429405) and is governed by the law of England and Wales.

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