Your Money Is Protected

Deposit protection & insurance-backed guarantee (IWA) · website section copy · addendum area B
Date: 17 August 2026

Ready-to-use wording for a **"Your money is protected"** section (the insurance/guarantee gap from the compliance addendum). It explains our **deposit protection** and **insurance-backed guarantee**, both provided through the **Independent Warranty Association (IWA)**. Please give it a clear trust section or short page, with the IWA logo (we'll supply) linked to verification.

Copy to use on the page

READY TO PASTE

Your money is protected — before, during and after

We're an MCS-registered, RECC-member installer, and your investment is protected at every stage through the **Independent Warranty Association (IWA)**. Cover is underwritten by FCA-authorised insurers and backed by the Financial Services Compensation Scheme.

Your deposit is protected

We take a deposit of no more than 25% of the contract value, and it's covered by an **IWA Deposit Protection certificate**. If we were unable to complete your installation, your deposit is safeguarded.

Your workmanship guarantee is insured

On completion you receive our workmanship guarantee, backed by an **IWA Insurance-Backed Guarantee (IBG)**. This means your guarantee still stands even in the unlikely event that we cease trading — and it transfers to the new owner if you sell your home.

Manufacturer warranties, passed on in full

Your panels, inverter and battery carry the manufacturers' own product warranties, which we register and pass on to you in full.

What each cover means

- **Deposit Protection (before work starts):** issued as a certificate when you pay your deposit; protects that money (up to 25% of the contract value) if we cease trading before completing the work.
- **Insurance-Backed Guarantee (after completion):** issued once the work is finished and paid for; keeps your workmanship guarantee valid even if we cease trading during the guarantee period.

- **Regulated & protected:** both are underwritten by FCA-authorised insurers and backed by the Financial Services Compensation Scheme (FSCS).
- **Certificates in your Handover Pack:** your deposit-protection and IBG certificates, with full policy terms and how to make a claim, are provided with your documentation.

Notes for the designer

LAYOUT

- Place as a “Your money is protected” trust section (home + relevant pages) or a short standalone page; can also expand the existing FAQ line.
- Show the **IWA logo** (we’ll supply) and link it to IWA verification (iwa.biz).
- Pair with the footer links to our T&Cs and Warranty, which set out the same protection formally.

Status & final details

INTERNAL

IWA cover and RECC membership are confirmed live (August 2026) — so deposit protection and the insurance-backed guarantee are in place and the wording above stands. Two build details to finalise: (1) state the actual **IBG term** we offer (our workmanship guarantee is 2 years; IWA can back up to 10 — give the real figure); (2) supply the **IWA logo + certificate** (membership SZH.09.23) for the page and the handover pack. IWA: iwa.biz · 01604 654150.

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