

LIMITED WARRANTY – COVERAGE & LENGTH

Because Speed Queen and UniMac manufacture long-lasting, durable laundry equipment F.L. Costello & Co can offer and support industry leading warranties.

This limited warranty is extended to the first owner or by warranty transfer to a new owner of a Speed Queen or UniMac commercial laundry machine. We will provide a free replacement for any of the following parts which fails as a result of a defect in material or workmanship for the period shown below from the date of supply and registration:

COMMERCIAL TOP LOAD WASHERS

- 1-year full parts and labour warranty (metro area)
- 3-year warranty on parts for the entire machine
- 5-year limited warranty on the transmission
- 5-year limited warranty on the cabinet against rust and corrosion from the inside out
- A lifetime warranty on the stainless-steel inner wash basket against rust

COMMERCIAL FRONT LOAD WASHERS OR STACKED WASHER/DRYER

- 1-year full parts and labor warranty (metro area)
- 3-year warranty on parts for the entire machine
- 5-year limited warranty on the front load washer cylinder bearings and seal assembly
- 5-year limited warranty on the cabinet against rust and corrosion from the inside out
- A lifetime warranty on the stainless-steel inner wash basket against rust
- A lifetime warranty on the stainless-steel outer drain tub against rust

COMMERCIAL WASHER EXTRACTOR (SOFT MOUNT AND HARD MOUNT)

- 1-year full parts and warranty (metro area)
- 3-year warranty on parts for the entire machine
- 5-year limited warranty on the cabinet against rust form the inside out
- A lifetime warranty on the stainless-steel inner wash basket against rust
- A lifetime warranty on the stainless-steel outer drain tub against rust

COMMERCIAL DRYERS OR STACKED DRYERS, TUMBLER OR DRYING TUMBLER

- 1-year full parts and labor warranty (metro area)
- 3-year warranty on parts for the entire machine
- 5-year limited warranty on the cabinet against rust form the inside out

COMMERCIAL STAX WASHER EXTRACTOR/TUMBLER

- 1-year full parts and labor warranty (metro area)
- 3-year warranty on parts for the entire machine
- 5-year limited warranty on the cabinet against rust form the inside out
- A lifetime warranty on the stainless-steel inner wash basket against rust
- A lifetime warranty on the stainless-steel outer drain tub against rust

What This Limited Warranty Does Not Cover

- The replacement of any part which fails for reasons other than defective material or workmanship. This includes, but is not limited to, failure as a result of abuse, misuse, improper installation, transportation damage and chemical damage, or the use of ozone systems without factory installed ozone resistant seal.
- Travel costs for machines located outside of metropolitan areas or regional service centres with an authorised repairer.
- Repairs outside of our normal advertised trading hours, weekends, or public holidays.
- Faults and parts failures where machines have not been maintained in accordance with the manufacturer's guidelines.
- Clothing or machine damage, or blocked pumps caused by foreign objects placed in machines.
- Damage resulting from worn or cracked washer hoses.
- Any consequential damage resulting from any malfunction.
- Part failure if such failure is due to an act of God, natural disaster, vandalism, intentional infliction of damage or dereliction.
- Responsibility for freight or transportation costs of any part covered under the terms of the product warranty.
- Faults or damage to parts caused by unauthorised modifications or fitting of non-genuine parts.
- Machinery which is operated on an electrical, gas, or water supply which is not within the operating specifications.
- Front load door seals effected by cleaning chemicals, solvents, or emulsifiers.
- Consumables such as globes and light bulbs, fuses, lint screens, and tripped safety reset devices.
- Damage and Faults caused by vermin, insects, or animals.
- Coin jams and third-party payment systems.

Parts which fail within the warranty period must be ordered from your local F.L. Costello & Co. branch. Ph: 1300 927 437 with proof of purchase, model number, serial number and the defective part are required in order to obtain warranty.

For additional warranty information, please [contact us](#) to speak with one of our customer representatives.